Getting it right for people with a learning disability

A charter for Clinical Commissioning Groups



All people with a learning disability have an equal right to healthcare.

All healthcare services should be accessible to people with a learning disability, with reasonable adjustments being made where necessary to support them when they are unwell.

All NHS services should value the lives of people with a learning disability, and provide a high standard of care and treatment.

By signing this charter, we pledge to:

V	have a learning disability commissioning lead on our executive committee to monitor and coordinate service improvement
V	provide an ongoing programme of learning disability awareness and mental capacity training to NHS staff
V	meaningfully involve people with a learning disability and their families and carers in the planning and review of health services, and provide evidence thereof
V	commission all NHS providers to implement reasonable adjustments, and use contracting mechanisms to check these are in place
V	encourage and support all GP surgeries to offer annual health checks to people with a learning disability in line with the RCGP recommendations regarding process and content
V	ensure that all acute healthcare trusts are signed up to the Getting it right charter
V	participate in the National Joint Health and Social Care Self-Assessment Framework (Learning Disabilities) and work closely with social care colleagues to ensure implementation
V	work closely with local authorities to ensure that public health, social services, housing services, education, employment and NHS commissioning are well-coordinated and, where responsibilities overlap, aim to jointly deliver services
V	identify people with a learning disability using NHS services, closely monitor equality outcomes for people with a learning disability and act to improve them when inequalities of outcome are identified
V	strategically plan and commission specialist learning disability services based on sound evidence and best practice
V	commission local services for children and adults with a learning disability and behaviour that challenges, and robustly monitor their quality
V	ensure that the recommendations set out in the Department of Health's final report of the Winterbourne review and the accompanying Concordat are implemented locally in a timely manner
V	ensure that the recommendations set out in the Confidential Inquiry into premature deaths of people with a learning disability are implemented locally in a timely manner





"Recent reports and events have clearly shown that we need to have a complete change in culture about the way that people with learning disabilities are treated by our health and social care system.

Mencap's charter presents a real challenge to Clinical Commissioning Groups to help bring about these changes and I hope that all groups will consider signing up to its charter." **Norman Lamb MP, Minister of State for Care and Support**



Developed with the Royal College of GPs, IHaL, Royal College of Nursing, College of Occupational Therapists and the Royal College of Paediatrics and Child Health